

Waterside Gift Vouchers Terms & Conditions

- 1. Vouchers are valid for one year from date of purchase. The gift voucher cannot be used after that date.
- 2. Gift vouchers can be redeemed online or in person on the purchase of theatre tickets for programmed events, classes, Creative Industries Trafford courses, Waterside gift shop and at 'Sup Bar & Coffee House. Vouchers will not be accepted for any other purchases.
- 3. Vouchers cannot be refunded or exchanged for cash or other denominated vouchers.
- 4. If an intended purchase is for a higher amount than the face value of the voucher(s), the difference can be made up with a credit/debit card or cash payment. If it is less, then change cannot be given.
- 5. Vouchers cannot be used in conjunction with any special promotions, discount tokens, coupons or cards.
- 6. When used online vouchers can be redeemed on any customer account but once redeemed must be used on that same account
- 7. Vouchers cannot be sold to any third parties without our consent. If we do give our consent then such consent may be subject to any conditions which we impose. In any event you may not sell the vouchers through the internet without our express written consent, which you must obtain before making any such sale. We reserve the right at all times to refuse to permit any sale of vouchers by you to a third party.